Salon Policy

1. All Sales are FINAL, there are **NO REFUNDS.**
2. There is a 48 hour waiting period to express dissatisfaction with your service. Once notification has been acknowledge a new appointment will be scheduled for the correct if the salon is busy. Notification of dissatisfaction after the initial 48 hours will be acknowledged however, any corrections performed will be charged.
3. If you have an appointment, please arrive 5 minutes prior or on time. If you will be arriving late please give the salon a call to notify us. If you are 20 minutes late and the salon is busy we will have to reschedule.
4. **ATTENTION! If you are a DIABETIC or have serious health issues please notify us upon your arrival so we can take extra precautions!**
5. **For Your Protection: We regret that we cannot be responsible for loss or damage to personal articles including clothing or accessories.**
6. **Notice: All matching Gel and Regular polish are bought in a set, if the colors do not match it is not our fault. Big brand companies make mistakes and Gel polish includes different ingredients from the regular polish.**
7. **Genie Nails and Spa are not held liable for the followings: Chemical allergies,cuts caused by tools and burns. We try our best to perform the best services, however cut do happen because we work with sharp tools. Customers who agree to be served by Genie Nails & Spa do so at your own risk.**

Thank You!