

RED JUG PUB BROCKPORT

31 Central Avenue, The Lido Suite
Cortland, NY 13045
Phone: 607.299.8465

WEBSITE TERMS OF SERVICE & PRIVACY POLICY

Effective Date: April 30, 2026

PART ONE: TERMS OF SERVICE

1. Acceptance of Terms

By accessing or using the website operated by Red Jug Pub Brockport ("we," "us," or "our"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, please do not use our website. These Terms apply to all visitors, users, and others who access or use the site.

2. Use of the Website

2.1 Permitted Use

You may use our website for lawful purposes only and in a manner consistent with all applicable local, state, and federal laws and regulations.

2.2 Prohibited Conduct

You agree not to:

- Use the site in any way that violates applicable laws or regulations
- Transmit any unsolicited or unauthorized advertising or promotional material
- Attempt to gain unauthorized access to any portion of the website or its related systems
- Engage in any conduct that restricts or inhibits anyone's use or enjoyment of the website
- Introduce viruses, trojan horses, worms, or other material that is malicious or harmful
- Use automated tools to scrape, crawl, or harvest data from the website without our express written consent

3. Intellectual Property

All content on this website — including but not limited to text, graphics, logos, images, and software — is the property of Red Jug Pub Brockport or its content suppliers and is protected by applicable intellectual property laws. You may not reproduce, distribute, modify, or create derivative works from any content without our express written permission.

4. User-Submitted Content

If you submit content to us (including through any photo kiosk, contact form, or social media interaction), you grant Red Jug Pub Brockport a non-exclusive, royalty-free, perpetual, and worldwide license to use, reproduce, modify, and display such content in connection with our business operations, including on our website and social media channels, unless a separate written agreement provides otherwise.

5. Photo Kiosk & Image Release

Our in-venue digital photo kiosk is provided free of charge as a courtesy to guests. By using the kiosk and pressing "I ACCEPT" at the consent screen, you acknowledge and agree that:

- Red Jug Pub Brockport may use your photograph on its website and/or social media platforms without compensation;
- You consent to receive up to four (4) informational and/or marketing SMS text messages per month from Red Jug Pub Brockport;
- Message and data rates may apply; and
- You may opt out of SMS communications at any time by replying STOP to any message.

Use of the photo kiosk is entirely voluntary. Guests who do not press "I ACCEPT" will not receive their photo and no personal information will be collected.

6. Third-Party Links

Our website may contain links to third-party websites for your convenience. We do not control, endorse, or assume responsibility for the content, privacy practices, or accuracy of any third-party site. Accessing linked third-party sites is at your own risk.

7. Disclaimers & Limitation of Liability

7.1 No Warranties

Our website and its content are provided on an "as is" and "as available" basis without warranties of any kind, either express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, or non-infringement.

7.2 Limitation of Liability

To the maximum extent permitted by law, Red Jug Pub Brockport, its owners, employees, and agents shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or relating to your use of — or inability to use — the website, even if we have been advised of the possibility of such damages. Our total liability shall not exceed one hundred dollars (\$100.00).

8. Indemnification

You agree to indemnify, defend, and hold harmless Red Jug Pub Brockport and its owners, employees, and agents from and against any claims, liabilities, damages, losses, and expenses (including reasonable legal fees) arising out of or in any way related to your access to or use of the website, or your violation of these Terms.

9. Changes to These Terms

We reserve the right to update or modify these Terms at any time without prior notice. Changes are effective immediately upon posting. Your continued use of the website after any changes constitutes your acceptance of the revised Terms. We encourage you to review this page periodically.

10. Governing Law

These Terms are governed by and construed in accordance with the laws of the State of New York, without regard to conflict of law principles. Any disputes arising under these Terms shall be subject to the exclusive jurisdiction of the state and federal courts located in Cortland County, New York.

11. Contact Us

For questions about these Terms, please contact us at:

Red Jug Pub Brockport

31 Central Avenue, The Lido Suite

Cortland, NY 13045

Phone: 607.299.8465

PART TWO: PRIVACY POLICY

1. Introduction

Red Jug Pub Brockport ("we," "us," or "our") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains what information we collect, how we use it, and the choices available to you. By using our website or our in-venue services (including the photo kiosk), you agree to the practices described in this Policy.

2. Information We Collect

2.1 Information You Provide Directly

We may collect personal information you voluntarily provide, including:

- Name and contact details (e.g., email address, phone number) when you submit a contact form or reservation inquiry
- Mobile phone number when you use our in-venue photo kiosk and accept the consent terms
- Any message or inquiry you submit through the website

2.2 Information Collected Automatically

When you visit our website, we may automatically collect certain technical information, including:

- IP address and general geographic location
- Browser type and version

- Pages visited and time spent on the site
- Referring URLs

This information is collected through standard web server logs and may be collected using cookies or similar technologies.

2.3 Photo Kiosk Data

When a guest uses our in-venue photo kiosk and presses "I ACCEPT," we collect the mobile phone number entered for the purpose of delivering the photo via SMS and adding the number to our marketing communications list. No phone number is collected from guests who decline the consent terms.

3. How We Use Your Information

We use the information we collect to:

- Respond to your inquiries, reservations, or requests
- Send the requested photo to your mobile device via SMS
- Send up to four (4) promotional or informational SMS messages per month (where you have opted in)
- Improve our website and guest experience
- Comply with legal obligations
- Protect the security and integrity of our website and business

4. SMS Marketing Communications

If you have opted in through our photo kiosk consent screen, you agree to receive up to four (4) SMS text messages per month from Red Jug Pub Brockport. These messages may include special offers, event announcements, and other promotional content.

4.1 Opt-Out

You may opt out of SMS marketing at any time by replying STOP to any message you receive from us. After opting out, you will receive one final confirmation message and no further marketing texts will be sent.

4.2 Message & Data Rates

Standard message and data rates may apply depending on your mobile carrier and plan. We are not responsible for any charges your carrier may impose.

5. Sharing of Information

We do not sell, rent, or trade your personal information to third parties. We may share your information only in the following limited circumstances:

- With trusted service providers who assist us in operating our website or SMS communications platform, subject to confidentiality obligations
- When required by law, court order, or governmental authority
- To protect the rights, property, or safety of Red Jug Pub Brockport, our guests, or the public

6. Cookies & Tracking Technologies

Our website may use cookies — small data files stored on your device — to enhance your browsing experience and gather aggregate analytics about how visitors use the site. You may disable cookies through your browser settings; however, some features of the website may not function properly as a result. We do not use cookies to collect personally identifiable information without your knowledge.

7. Data Retention

We retain personal information for as long as necessary to fulfill the purposes described in this Policy or as required by applicable law. Mobile phone numbers collected through the photo kiosk are retained until you opt out of communications, at which point your number is removed from our active marketing list.

8. Security

We implement reasonable administrative and technical safeguards to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

9. Children's Privacy

Our website and services are not directed to children under the age of 13. We do not knowingly collect personal information from children under 13. If you believe we have inadvertently collected such information, please contact us immediately and we will take steps to delete it.

10. Your Rights

Depending on your state of residence, you may have certain rights regarding your personal information, including the right to request access to, correction of, or deletion of information we hold about you. To exercise any such rights, please contact us using the information below. We will respond within a reasonable time.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. Your continued use of our website or services after changes are posted constitutes your acceptance of the revised Policy.

12. Contact Us

If you have questions or concerns about this Privacy Policy or our data practices, please contact us at:

Red Jug Pub Brockport

31 Central Avenue, The Lido Suite

Cortland, NY 13045

Phone: 607.299.8465

