Salon Cancellation and Lateness Policy

1. *We understand that sometimes schedules change and therefore requests at least 24 hours notice when canceling or rescheduling your appointment. A credit card is required to hold your appointment. Appointments canceled within 24 hours or for which clients are a "No-Show" for will incur a charge of the flat rate fee of the service scheduled.*

2. *Please note that appointments made within 24 hours may instead be canceled or modified at least 4 hours prior to the appointment time in order to avoid a charge of the flat rate fee of the service scheduled.*

3. *Please note that if you are over 15 minutes late for your appointment we may have to reschedule your service if it cannot be completed in the remaining time frame. All attempts to reschedule in a timely manner will be made. If we do not hear from you 15 or more minutes into your scheduled appointment time it is considered a "No-Show" and your card will be charged for the flat rate fee of the service scheduled.*

If you have any questions regarding our policies please give us a call at 980-430-5687

Thank you for booking your service with Genie Nail & Spa
we can't wait to pamper you!